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# SAN JOAQUIN COUNTY ORAL HEALTH ACTION PLAN 2018 - 2022

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# Introduction

The Oral Health Action Plan has been developed in collaboration with San Joaquin County Public Health Services (PHS) Local Oral Health Program (LOHP) staff, the Oral Health Strategic Planning Steering Committee, and the San Joaquin Treatment & Education for Everyone on Teeth & Health (SJ TEETH) Collaborative. Grounded in the San Joaquin County Oral Health Strategic Plan, the Action Plan provides a detailed list of strategies and action steps necessary to achieve our goals for each of the six focus areas (Oral Health Workforce, Education & Promotion, Access to Oral Health Services, Integration of Medical and Dental Health Services, Countywide Coordination of Oral Health Programs, and Evaluation).

Each focus area has a dedicated workgroup of community partners who are implementing the activities outlined in the Action Plan. The plan's strategies are tailored to meet the needs of the County's vulnerable and underserved populations, namely:

-  pregnant women,
-  young children,
-  people with disabilities,
-  children in foster care, and
-  older adults.

Strategies for reaching these priority populations incorporate evidence-based practices for improving community oral health. Key strategies include: providing continuing education opportunities to dental providers; raising public awareness about oral health; creating systematic linkages to care through oral health care coordination; integrating preventive dental services into the medical setting; promoting community-wide policies that affect oral health, and developing a surveillance and evaluation plan.

This plan captures short-term outcomes for each focus area in the Oral Health Strategic Plan. The long-term impact outcomes are captured by the key indicators listed below:

-  Caries Experience (Kindergarten and 3<sup>rd</sup> Grade (6-9 years));
-  Untreated Decay (Kindergarten and 3<sup>rd</sup> Grade (6-9 years));
-  Children with Dental Sealants on a Molar (6-9 years);
-  Preventive Dental Visit Among Children (0-20 years);
-  Preventive Dental Visit Among Older Adults (65 years and older); and
-  Pregnant Women with Dental Visit during Pregnancy.

The Oral Health Strategic Task Force, consisting of lead representatives from each focus area workgroup, will meet quarterly to report recent activities to the group. The Task Force will continually assess progress on the Oral Health Strategic Plan. Quarterly updates and a semi-annual data brief will be provided to community agencies during SJ TEETH Collaborative meetings and made available electronically. Through SJ TEETH meetings and an active presence during other collaborative meetings, partner agencies will remain engaged in the implementation of the Oral Health Strategic Plan.

The Action Plan should be viewed as a living document, and therefore should be revised and updated in conjunction with the Oral Health Strategic Plan and Evaluation Plan. A glossary of acronyms can be found at the end of this document.

## Oral Health Workforce

### OUTCOMES

- A. Two additional dental clinics in Federally Qualified Health Centers (FQHCs) are established and the number of dental providers at FQHCs is increased from six to 10 Full-Time Equivalent (FTE) and Registered Dental Hygienists (RDH) and Registered Dental Hygienists in Alternative Practice (RDHAP) from two to 4.5 total FTE.
- B. The number of private dentists who accept Medi-Cal is increased by 5%.
- C. A minimum of 50 dentists will receive training to build capacity to serve priority populations.

STRATEGY	ACTION STEP	PERSON RESPONSIBLE	TIMELINE	NEEDED RESOURCES	DELIVERABLE
1. Recruit and incentivize oral health providers to accept priority populations on Medi-Cal.	a. Work with other partners to find and incentivize a dental champion who is a Medi-Cal provider and will recruit other dentists to accept Medi-Cal.	LOHP, Dental Transformation Initiative (DTI), Community Medical Centers (CMC), SJ TEETH Collaborative	2019-2022	LOHP state grant, DTI grant, SJ TEETH Collaborative	<ul style="list-style-type: none"> <li>- List of dental providers who accept Medi-Cal (new/existing)</li> <li>- List of dentists who receive trainings</li> <li>- List of trainings offered</li> <li>- Number of new or expanded contracts for dental services</li> </ul>
	b. Develop and/or expand FQHCs' contracts with private practice and group dental providers.	CMC	2020-2022		
	c. Create a non-monetary package of incentives for Medi-Cal enrollment for dentists. Examples include relevant data and process information, care coordination, and training on how to bill to Medi-Cal.	LOHP, University of the Pacific (Pacific), DTI, Delta Dental	2019-2022		
	d. Provide educational opportunities for Medi-Cal dental providers to learn how to maximize Medi-Cal reimbursements.	LOHP, DTI, Delta Dental, CMC, Golden Valley Health Centers (GVHC)	2019-2022		
	e. Explore options for receiving Health Professional Shortage Area (HPSA) designation.	San Joaquin Dental Society (SJDS), Delta Dental	2020		
2. Provide training opportunities to dental professionals to better serve priority populations.	a. Collaborate with the San Joaquin Dental Society to present the Oral Health Needs Assessment and Oral Health Workforce Workgroup activities to the Dental Society Board of Directors.	LOHP, SJDS	2019	LOHP state grant, DTI grant, SJ TEETH Collaborative, Dental Society	<ul style="list-style-type: none"> <li>- List of trainings and presentations offered</li> <li>- List of CDE opportunities offered</li> <li>- List of dentists who receive training or attend CDEs</li> <li>- Readiness survey summary for implementing cessation counseling or referrals and Rethink</li> </ul>
	b. Provide Continuing Dental Education (CDE) opportunities for dental providers and educators on various topics related to oral health (e.g., pediatric dentistry/serving children 0-5 years, importance of oral health among pregnant women, serving special needs populations including older adults, cultural competency, trauma informed care, opioid epidemic/utilization, tobacco cessation counseling, nutrition for healthy teeth, fluoride	LOHP, Pacific, Health Plan of San Joaquin (HPSJ), SJDS	2019-2022		

	supplements and preventive strategies for non-fluoridated areas, reducing dental fear for patients, etc.).				Your Drink (RYD) activities
	c. Assess how many dental offices implemented cessation or nutrition activities. Identify success stories to share with partners.	LOHP	2020-2022		- Summary of cessation or RYD activity implementation
	d. Share resources and training opportunities with other counties.	LOHP, SJDS, HPSJ	2019-2022		
3. Increase the total number and retention of RDHs and RDHAPs in the public sector by improving coordination across agencies.	a. Coordinate between agencies operating at schools and community sites (e.g. Community Medical Centers and Oral Health Awareness Society (OHAS) to fully utilize a pool of RDHs and RDHAPs.	OHAS, CMC	2018-2019	LOHP state grant, DTI, OHAS, CMC, GVHC, California Dental Hygiene Association (CDHA), Pacific	- Recruitment campaign materials - Number of students & partners participating in internship opportunities - RDH/RDHAP retention rates
	b. Develop a recruitment campaign, including incentives and presentations at schools, for RDHs/RDHAPs.	LOHP, DTI, OHC, CMC, California Dental Hygiene Association (CDHA)	2020		
	c. Develop partnerships with University of the Pacific to provide internship opportunities for their students.	Pacific, OHAS, CMC, GVHC	2020		

**Other Partners:**

- Alameda County Office of Dental Health

**Education and Promotion**

**OUTCOMES**

- A. Public awareness campaigns that promote good oral health practices and Medi-Cal coverage of dental care are promoted through media channels and venues popular among Medi-Cal eligible populations for at least four months of the year.
- B. At least 30 community-based organizations that serve priority populations have incorporated oral health topics into their educational programs.

STRATEGY	ACTION STEP	PERSON RESPONSIBLE	TIMELINE	NEEDED RESOURCES	DELIVERABLE
1. Develop new or modify existing educational materials that address common risk factors for oral and chronic disease and promote good oral health practices through the lifespan.	a. Inventory existing oral health educational materials that promote best practices, including those developed by the California Oral Health Program that can be used in local schools, childcare agencies, clinics, and community-based organizations.	LOHP, HPSJ	2018-2019	LOHP state grant, DTI grant, SJ TEETH Collaborative	- List of existing and new educational materials - Gap analysis - Distribution list for oral health educational materials
	b. Identify gaps and inconsistencies across materials.	LOHP, HPSJ	2019		
	c. Develop or adapt existing best practice materials on various oral health topics to address gaps and/or inconsistencies (e.g., good dental practices, nutrition for healthy teeth, importance of oral health among pregnant women and children, tobacco and oral health, Medi-Cal	LOHP, DTI, HPSJ	2020-2022		

	Dental program, fluoride and community water fluoridation, etc.).				
	d. Co-brand materials with other agencies and include translation and culturally sensitive messaging, as necessary, to reach priority populations.	LOHP, HPSJ, SJ TEETH, DTI	2020-2022		
	e. Distribute materials to clinics and agencies throughout the County.	LOHP, HPSJ, DTI, SJ TEETH	2020-2022		
2. Conduct public education campaigns that address common risk factors and promote good oral health practices, Medi-Cal coverage of dental services and how to access these services.	a. Develop an educational approach to reduce fear of dentists and create positive associations with dental health provider visits.	LOHP, DTI, HPSJ	2019	LOHP state grant, DTI grant, SJ TEETH Collaborative	<ul style="list-style-type: none"> <li>- List of media messaging content used</li> <li>- List of earned and paid media channels</li> </ul>
	b. Identify low- and no-cost opportunities to promote oral health messages (i.e. through websites, public service announcements, community boards, etc.).	LOHP, DTI, HPSJ	2019-2022		
	c. Disseminate messages through culturally appropriate channels using social media, print, radio, etc.	SJ TEETH & Partners	2019-2022		
	d. Inventory media reach or platform utilization of other agencies.	LOHP, HPSJ	2020		
3. Collaborate with trusted community leaders and social service organizations on how to incorporate oral health materials and messages into existing programs and curriculums.	a. Identify organizations and agencies who currently deliver health education or counseling to their clients, including Public Health Services programs that interact with pregnant women (e.g., Women, Infants and Children (WIC) and Maternal, Child and Adolescent Health Programs (MCAH): Black Infant Health, Cal-Learn, Comprehensive Perinatal Services Program (CPSP), and Nurse Home Visiting Program).	LOHP, MCAH, HPSJ	2019	LOHP state grant, DTI grant	<ul style="list-style-type: none"> <li>- List of organizations and agencies that deliver messaging</li> <li>- List of presentations/webinars used</li> <li>- Survey and summary report of presentation/webinar effectiveness</li> </ul>
	b. Review and adapt, as needed, presentations and webinars that promote the importance of oral health to overall health. Share/review examples of oral health educational materials and messaging, for cultural appropriateness.	LOHP, HPSJ	2020-2022		
	c. Evaluate the effectiveness of presentations and webinars and identify how many agencies are incorporating oral health into their health education and counseling after six months.	LOHP, HPSJ	2020-2022		

**Other Partners:**

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| <ul style="list-style-type: none"> <li>• Aging and Community Services Agency</li> <li>• Childcare providers</li> <li>• Community Medical Centers</li> </ul> | <ul style="list-style-type: none"> <li>• Head Start</li> <li>• Oral Health Awareness Society</li> <li>• Delta Dental</li> </ul> | <ul style="list-style-type: none"> <li>• Senior and Community Centers</li> <li>• Women, Infants, and Children (WIC) Sites</li> <li>• Golden Valley Health Centers</li> </ul> |
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## Access to Oral Health Services

### OUTCOMES

- A. The number of oral health care coordinators is increased from eight to 12 and their scope of work is expanded to serve two additional priority populations (e.g., children in foster care).
- B. The number of Women, Infants, and Children (WIC) sites that provide oral health education, screening, fluoride varnish, and referral services is increased from six to nine sites.
- C. A school-based or school linked dental program is established in three school districts.

STRATEGY	ACTION STEP	PERSON RESPONSIBLE	TIMELINE	NEEDED RESOURCES	DELIVERABLE
1. Expand oral health care coordinator program to underserved areas and populations.	a. Add at least two additional care coordinators at current agencies and two care coordinators at two new agencies through the increase of time for existing staff or hiring new staff.	DTI, Care Coordinator Agencies	2019	DTI grant, SJ TEETH Collaborative	<ul style="list-style-type: none"> <li>- List of new-hire care coordinators, their agency, and languages spoken</li> <li>- List of funding opportunities</li> <li>- Care coordinator training materials</li> </ul>
	b. Explore alternative or additional funding through grants or matched federal funding to increase the number of racially and ethnically diverse care coordinators and expand services to older adults and adults with disabilities.	SJ TEETH & Partners, Oral Health Care Coordinator Agencies	2020		
	c. Establish a universal oral health care coordinator training program among care coordinators, utilizing common outreach/educational materials and forms.	DTI	2019-2020		
	d. Hire care coordinators who speak two languages not currently represented, and increase the ability of all care coordinators to access other languages.	SJ TEETH & Partners, Care Coordinator Agencies	2020-2021		
2. Co-locate oral health services at WIC and school sites.	a. Partner with San Joaquin County WIC Programs to establish oral health education, screening, fluoride varnish, and referral services within three WIC clinics.	LOHP, Delta Health Care (DHC) & CMC WIC clinics	2018	DTI grant, SJ TEETH Collaborative, LOHP state grant	<ul style="list-style-type: none"> <li>- List of services offered by WIC location</li> <li>- List of schools with high percentage of FRPM</li> <li>- Summary report of event outcomes</li> <li>- Number of schools with FRPM</li> <li>- Number of schools participating</li> </ul>
	b. Collaborate to establish school-based or school-linked dental programs in schools that serve vulnerable and underserved populations.	LOHP, Oral Health Consultant (OHC), School districts	2019-2022		
	i. Identify schools with high rates of Free or Reduced Price Meals (FRPM).	LOHP	2018-2021		

	ii. Work with school administration to coordinate screening, fluoride varnish, and sealant events. Regularly communicate with teachers and parents who can promote oral health messaging to children and provide support for events.	LOHP, OHC	2019-2022		- Number of educational materials/sessions - Number of children screened or receiving services
	iii. Develop or adapt and disseminate culturally competent oral health and hygiene educational materials/sessions, including content on sealants & fluoride to teachers, parents, and students.	LOHP, OHC	2019-2022		
	iv. Evaluate event outcomes and communicate results to stakeholders (school districts, OHC, SJ TEETH, etc.).	LOHP	2019-2022		
3. Address common barriers to accessing dental services, including clinic hours, and transportation.	a. Explore the expansion of FQHC dental clinic hours to evenings and/or weekends.	FQHCs (CMC, GVHC)	2019-2022	FQHCs, DTI grant, SJ TEETH Collaborative, Regional Center	- List of childcare resources available - List of transportation options available - List of FQHC clinics and hours of operation - Summary of VDH expansion
	b. Promote existing transportation options to dental appointments for Medi-Cal beneficiaries, including the provision of transportation by HPSJ and Health Net, and explore funding for ridesharing, bus passes, para-transit, etc. Incorporate transportation options into care coordinator training.	Oral Health Care Coordinators, CMC, GVHC, HPSJ, Valley Mountain Regional Centers (VMRC)	2018-2022		
	c. Explore options to address childcare issues through oral health care coordination.	Oral Health Care Coordinators	2020		
	d. Use text messaging and other culturally appropriate methods to remind patients of their appointments and ability to cancel and/or change appointments.	Oral Health Care Coordinators	2019-2022		
	e. Expand Virtual Dental Homes (VDH) to reach people with disabilities.	CMC	2019		

**Other Partners:**

- Health Services Agency Commission on Aging
- New Hope Elementary School District
- Oral health care coordination agencies (Community Medical Centers (CMC), Family Resource Network (FRN), Family Resource & Referral Center (FRRC), Asian-Pacific Self-Development and Residential Association (APSARA), El Concilio, Catholic Charities of the Diocese of Stockton, San Joaquin County Office on Education (SJCOE), Head Start San Joaquin, Amelia Ann Adams Whole Life Center (AAAWLC), and Emergency Food Bank (EFB))
- San Joaquin Rapid Transit District (RTD)

**Integration of Medical and Dental Health Services**

**OUTCOMES**

- A. The number of Medi-Cal primary care providers that incorporate oral health education and fluoride varnish into their primary care practice is increased by 20%.
- B. Twenty prenatal medical providers are annually trained on various oral health topics, including how to bill for these services and refer clients to dental providers.

STRATEGY	ACTION STEP	PERSON RESPONSIBLE	TIMELINE	NEEDED RESOURCES	DELIVERABLE
1. Promote the integration of oral health into medical practice.	a. Promote the inclusion and documentation of oral health periodicity milestones in well-baby exams.	Child Health and Disability Prevention (CHDP) Program, DTI	2019-2022	DTI grant, Hospitals	- List of award recipients
	b. Collaborate with the St. Joseph's Graduate Medical Education Program to engage medical residents in oral health education and community outreach.	DTI	2019		
	c. Identify medical providers that are promoting oral health in their practice, and who can encourage colleagues and share strategies to incorporate oral health education, screening, and referrals into the practice of other medical providers.	CHDP, DTI	2019-2022		
	d. Create an award of excellence for oral health champions in the medical field.	DTI	2020		
2. Present trainings and education opportunities on ways to integrate oral health into medical practice.	a. Identify opportunities to provide training and education to primary care physicians, pediatricians, and OBs at San Joaquin General Hospital's Grand Rounds, and during Child Health and Disability Prevention (CHDP) Program and CPSP meetings.	CHDP, MCAH	2019-2020	DTI, PHS Programs, LOHP state grant, Medical Society	<ul style="list-style-type: none"> <li>- List of training and CME opportunities provided to medical providers</li> <li>- List of newsletters, journal articles, and media posts for medical providers</li> <li>- Number of prenatal providers who receive training</li> </ul>
	b. Collaborate with the San Joaquin Medical Society to develop Continuing Medical Education (CME) presentations and training on the benefits of fluoride varnish and fluoride supplements, including options for reimbursement for non-dental health providers.	LOHP, Health Officer	2020		
	i. Develop a feedback mechanism to support health clinics in assessing their progress in providing fluoride varnish to patients.	CHDP, HPSJ	2020		
	c. Educate medical providers on various oral health topics (e.g., how to incorporate oral health education, screening, and fluoride varnish into exams; how to use the Caries Risk Assessment (CRAs); and provide referrals based on outcomes of the assessment).	CHDP	2019-2022		
	d. Train prenatal health providers to include oral health education and make referrals to dental providers during prenatal visits.	CHDP, CPSP	2020		
	e. Publish oral health campaign messages in journal articles, newsletter, and/or social media posts.	LOHP	2020-2022		

**Other Partners:**

- MCAH
- Comprehensive Perinatal Services Program (CPSP)
- San Joaquin General Hospital
- San Joaquin Medical Society

## Countywide Coordination of Oral Health Programs

### OUTCOMES

- A. A Strategic Task Force is established within the SJ TEETH Collaborative that is representative of the six Oral Health Strategic Plan focus areas and is accountable for monitoring the implementation of the Oral Health Strategic Plan.
- B. Oral health education and services are integrated into PHS programs that interact with pregnant women (e.g., WIC and MCAH: Black Infant Health, Cal-Learn, CPSP, and Nurse Home Visiting Program).
- C. Participation in the SJ TEETH Collaborative is increased by two agencies per year.
- D. Develop a Strategic Plan and Action Plan with short-, medium-, and long-term objectives and identify priority issues.

STRATEGY	ACTION STEP	PERSON RESPONSIBLE	TIMELINE	NEEDED RESOURCES	DELIVERABLE
1. Secure 1-2 key leaders from each of the six focus areas of the Strategic Plan to participate on the Strategic Task Force.	a. Develop a vision and values to guide the structure and functions of the SJ TEETH Collaborative and the Strategic Task Force.	LOHP, DTI	2019	LOHP state grant, DTI grant	<ul style="list-style-type: none"> <li>- List of Task Force members</li> <li>- Vision &amp; Values</li> <li>- Meeting dates and meeting minutes</li> </ul>
	b. Develop a tracking system to monitor progress on each goal area of the plan.	LOHP, DTI, Task Force Leads	2019		
	c. Meet quarterly and regularly communicate updates at SJ TEETH Collaborative meetings	Task Force Leads	2018-2022		
2. Conduct an oral health policy review across California counties to identify policy options that will promote oral health in San Joaquin.	a. Research relevant example policies for local agencies.	LOHP	2019	LOHP state grant, DTI grant	<ul style="list-style-type: none"> <li>- List of examples policies</li> <li>- List of agencies adopting policies</li> <li>- Summary of technical assistance provided</li> </ul>
	b. Identify agencies interested in adopting oral health related policies (e.g. AB 1433 Kindergarten Oral Health Assessment).	LOHP	2019		
	c. Assist with policy implementation through training or identification of supportive resources or materials.	LOHP	2019-2022		
	d. Provide technical support to assist agencies in evaluating the impact of new policies.	LOHP	2020-2022		
3. Complete an asset map of the SJ TEETH Collaborative to identify strengths and gaps related to implementation of the Strategic Plan.	a. Identify potential new partners for the SJ TEETH Collaborative and secure their attendance at meetings.	LOHP, DTI	2019-2020	LOHP state grant, DTI grant	<ul style="list-style-type: none"> <li>- Asset and resource maps (clinical and programmatic)</li> <li>- Summary of challenges and barriers to implementation</li> </ul>
	b. Research and identify staffing structure and resources that will support long-term coordination of oral health programs in San Joaquin County.	LOHP, DTI	2019-2020		
4. Develop a strategic plan and an action plan to address oral health needs of underserved and vulnerable populations	a. Assess social and other determinants of health, health status, health need, and health care services available to San Joaquin county residents.	LOHP, Steering Committee	2018-2019	LOHP state funding, DTI grant, media consultant	<ul style="list-style-type: none"> <li>- Needs assessment</li> <li>- Strategic Plan</li> <li>- Communications plan</li> </ul>
	b. Develop a communication plan to identify key messages about priorities and strategies to achieve improved oral health for priority populations.	LOHP, DTI, Steering Committee	2018-2019		

## Evaluation

### OUTCOMES

- A. A subcommittee within the SJ TEETH Collaborative is established for data collection, analysis, and dissemination.
- B. Oral health status indicators are assessed, data metrics are utilized, frequency of data collection is established, and priority populations are identified for implementation of the Strategic Plan.
- C. Efforts are coordinated to identify and obtain the resources needed for ongoing programmatic and countywide data collection and analysis, including kindergarten and 3rd grade caries experience and untreated decay.

STRATEGY	ACTION STEP	PERSON RESPONSIBLE	TIMELINE	NEEDED RESOURCES	DELIVERABLE
1. Establish an evaluation subcommittee within SJ TEETH.	a. Convene subcommittee members, including an epidemiologist from PHS and external members who have expertise in oral health and oral health epidemiology, biostatistics, and program evaluation.	LOHP, SJ TEETH	2019	LOHP state grant	<ul style="list-style-type: none"> <li>- Summary of tracking/monitoring process for Task Force members</li> <li>- List of meeting dates, attendees, and agendas</li> <li>- Program logic model</li> </ul>
	b. Meet at least twice annually to review processes and progress and to revise the evaluation plan, as needed.	LOHP, SJ TEETH	2019-2022		
2. Inventory existing oral health data sources and status indicators for San Joaquin residents. Identify gaps and limitations of the available data.	a. Develop data surveillance systems for desired metrics and priority populations not currently assessed for oral health status, particularly those in support of the initiatives recommended throughout the Strategic Plan.	LOHP	2019-2020	LOHP state grant	<ul style="list-style-type: none"> <li>- 3rd grade oral health assessment tracking system</li> <li>- List of school districts reporting AB1433</li> <li>- Indicator documentation</li> </ul>
	i. Provide technical assistance to school districts who are not reporting the Kindergarten Oral Health Assessment (AB1433).	LOHP	2020-2022		
	ii. Develop a data collection and tracking mechanism for the 3 <sup>rd</sup> grade oral health assessment.	LOHP, OHC	2019		
	b. Include metrics that account for issues of health equity (social determinants of health, health disparities, and marginalized populations).	LOHP	2020-2022		
3. Develop a mechanism for collecting and sharing data across institutions, complying with state and federal privacy laws (e.g., HIPAA).	a. Share data and information with stakeholders on a semi-annual basis.	LOHP, SJ TEETH	2019-2022	LOHP state grant, DTI grant	<ul style="list-style-type: none"> <li>- Semi-annual data brief</li> </ul>
4. Address Kindergarten Oral Health Assessment (KOHA) reporting in schools	b. Identify schools not reporting KOHA and identify barriers and activities to address those barriers.	LOHP, OHC	2018-2019	LOHP state grant	<ul style="list-style-type: none"> <li>- Summary of activities and outcomes</li> <li>- List of schools participating in KOHA activities</li> </ul>
	c. Identify best practices among those who do report KOHA and recruit a champion.	LOHP, OHC	2019-2020		
	d. Communicate results with local programs, policymakers, stakeholders, and the public.	LOHP	2020		

# Acronym Glossary

<b>AAAWLC</b>	Amelia Ann Adams Whole Life Center	*
<b>APSARA</b>	Asian-Pacific Self-Development and Residential Association	*
<b>CCS</b>	California Children’s Services	
<b>CDE</b>	Continuing Dental Education	
<b>CDHA</b>	California Dental Hygiene Association	
<b>CHDP</b>	Child Health & Disability Prevention	
<b>CMC</b>	Community Medical Centers	*
<b>CME</b>	Continuing Medical Education	
<b>CPSP</b>	Comprehensive Perinatal Services Program	
<b>CRA</b>	Caries Risk Assessment	
<b>DHC</b>	Delta Health Care	
<b>DTI</b>	Dental Transformation Initiative (First 5 San Joaquin)	
<b>EFB</b>	Emergency Food Bank	*
<b>F5 SJ</b>	First 5 San Joaquin	
<b>FQHC</b>	Federally Qualified Health Centers	
<b>FRPM</b>	Free and Reduced Price Meals	
<b>FRN</b>	Family Resource Network	*
<b>FRRC</b>	Family Resource & Referral Center	*
<b>FTE</b>	Full Time Equivalent	
<b>GVHC</b>	Golden Valley Health Centers	
<b>HIPAA</b>	Health Insurance Portability and Accountability Act of 1996	
<b>HPSA</b>	Health Professional Shortage Area	
<b>HPSJ</b>	Health Plan of San Joaquin	
<b>LOHP</b>	Local Oral Health Program (Public Health Services)	
<b>MCAH</b>	Maternal, Child and Adolescent Health	
<b>OHC</b>	Oral Health Consultant	
<b>OHAS</b>	Oral Health Awareness Society	
<b>Pacific</b>	University of the Pacific	
<b>PHS</b>	Public Health Services	
<b>RDH</b>	Registered Dental Hygienist	
<b>RDHAP</b>	Registered Dental Hygienist in Alternative Practice	
<b>RTD</b>	San Joaquin Rapid Transportation District	
<b>SJCOE</b>	San Joaquin County Office on Education	*
<b>SJDS</b>	San Joaquin Dental Society	
<b>SJ TEETH</b>	San Joaquin Treatment & Education for Everyone on Teeth & Health	
<b>VDH</b>	Virtual Dental Home	
<b>VMRC</b>	Valley Mountain Regional Centers	*
<b>WIC</b>	Women, Infants, & Children	

\* Care Coordination Agency